Career Development Part 1: Pharmacy Technicians in Academia

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Conflict of Interest Disclosure

• The speaker has no conflicts or financial interests to disclose.



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Objectives

Describe professional opportunities beyond traditional dispensing for pharmacy technicians in the academia space

Discuss the pharmacy technician shortage and how implementing roles within an organization for pharmacy technicians to become educators can increase technician retention



The Beginning...







Find Your Niche

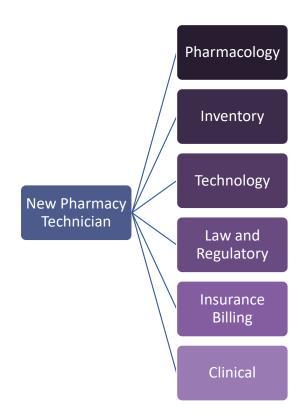
Retail

Hospital/Health System

Long Term Care

Compounding

Nuclear

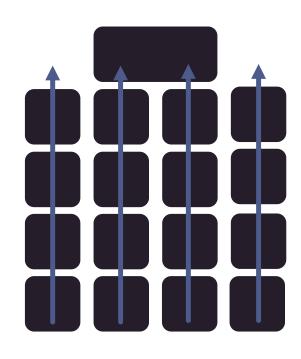




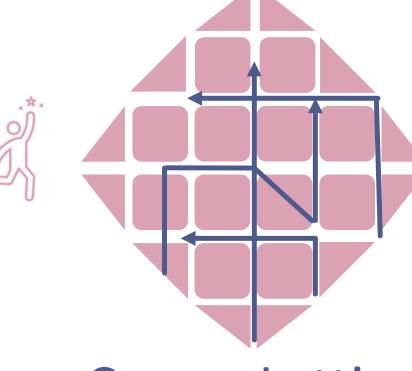
Academia and Education



Career Development





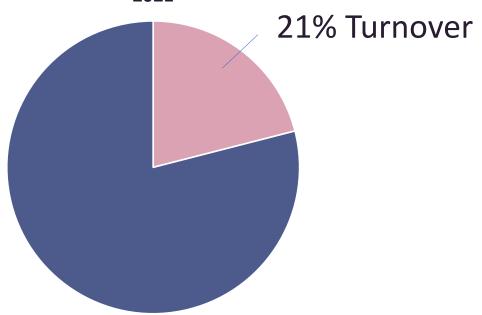






Current State

Certified and Uncertified Pharmacy Technician Turnover Rate 2021



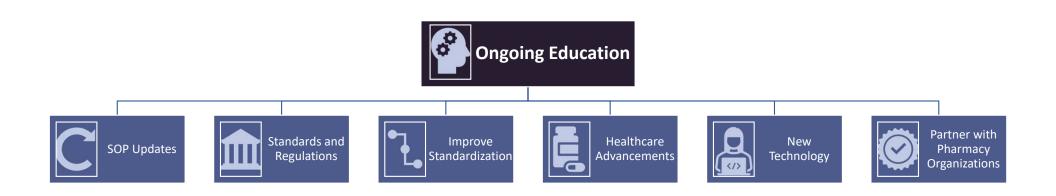




Designing a Curriculum-New Personnel



Ongoing Training and Education



Skills











Writing and communication skills

- Provide clear feedback
- •The ability to be objective

Empathy

- Being aware of other's feelings and emotions
 - •Builds trust

Microsoft Programs

- •MS Excel for data
- PowerPoint to develop educational materials
- OneNote for planning and organization

Active Listener

- •Fully attentive
- •Identify nonverbal forms of communication

Prioritize and Delegate

•Ability to trust and empower others



Practical Experience



Real-world insights

Theoretical knowledge to actual work

Tips and tricks



Key Takeaways

Identify your unique area of expertise and combine it with effective teaching skills to successfully step into an educator role

Emphasize skill development and diverse experiences by utilizing the Career Lattice

Pharmacy technicians can be educators in many different types of pharmacies, no matter the size of the organization

Questions?