On your marks, get set, go!

Leveraging agile methodology and mindset to enhance project management

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Disclosure

- This activity is being presented without bias and without commercial support.
- The speaker has no actual or potential conflict of interest in relation to this presentation.
- Continuing Education (CE) credit is available at the end of the presentation for both pharmacists and pharmacy technicians.



Objectives

Define agile methodology

 Identify concepts of agile methodology that correlate to project management principles

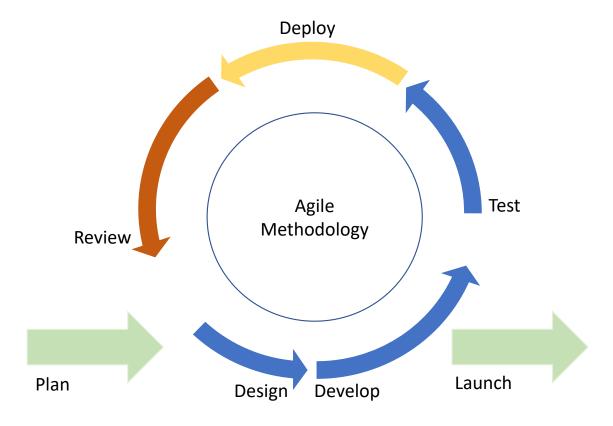


Project management or problem management?





Defining Agile Methodology



Key takeaways:

- Shortened design time allows for more development time
- Shortened, but more frequent testing allows for more usability
- Audience/stakeholder engagement is crucial



Agile Manifesto

Individuals and interactions Over processes and tools

Working software

Over comprehensive documentation

Customer collaboration

Over contract negotiation

Responding to change Over following a plan

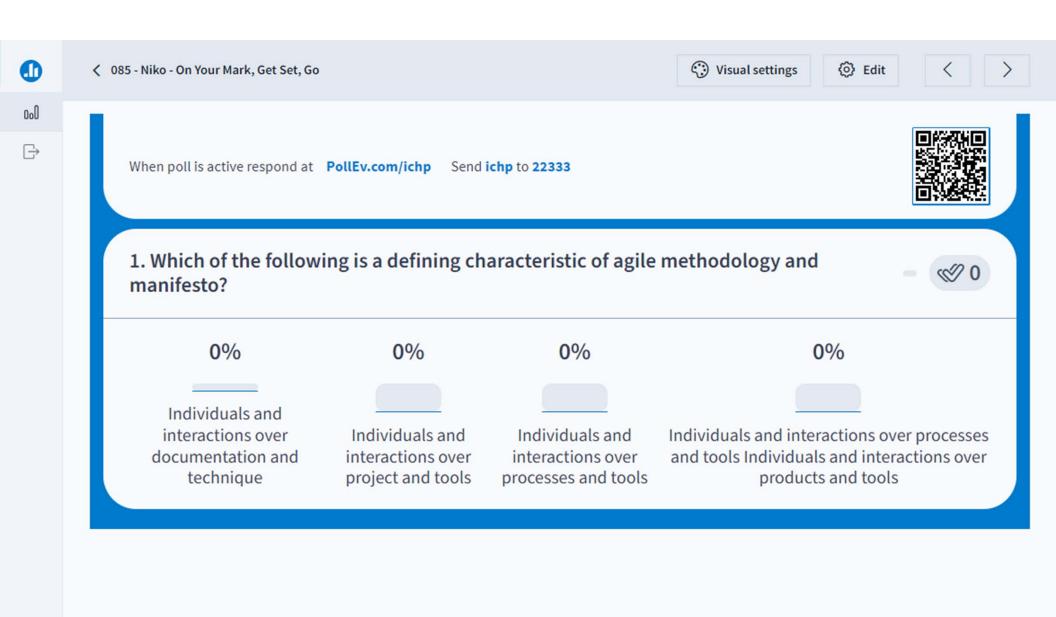


Think — Pair - Share

Is your institution (or healthcare) agile in producing change, change management, or project management?

What are some opportunities for improvement? What is working well?





Sprinting to success

A common agile strategy for project management

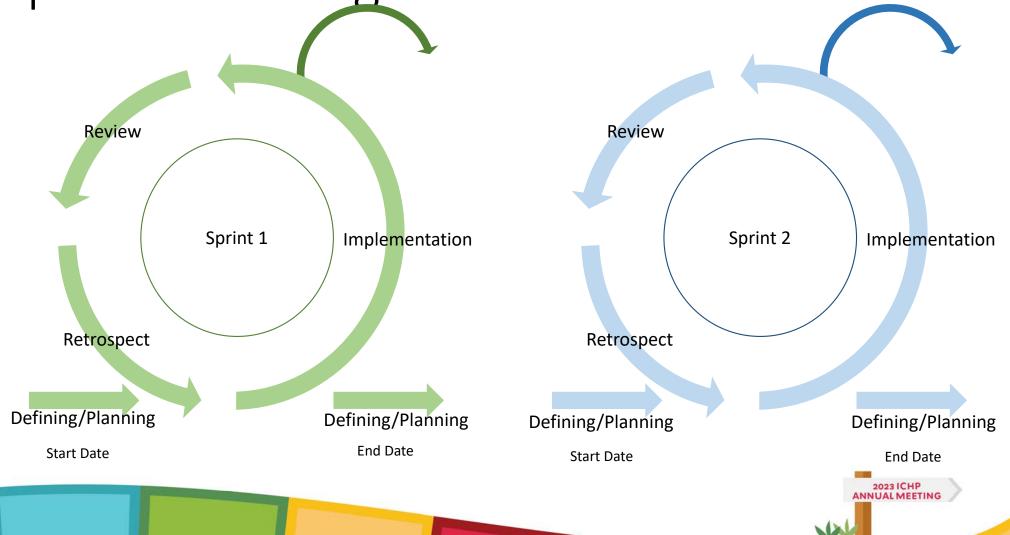


Defining a sprint!

- Fixed-time phase
- Defined goals and objectives
- Defined deliverables with consumer input
- Group process, not individual



Sprint Modeling



Rinse, Lather, Repeat

Step 1 – Consumer Need Product owner orders work for a complex problem into a "product backlog" (work queue/to do list)

Step 2 – Breaking Down the Need

- Scrum Team turns a selection of the work into an "increment" of value during a sprint
- Breaking down large needs into smaller sprints/goals

Step 3 – Inspect & Pivot (if needed)

 Complete the sprints, compare results with desired goal, pivot if needed



Sprint Modeling

Product Manager

- Owns the strategy behind a product, analyze market conditions, and coordinate work done by others
- "Leader"

Developers

- Plan and
 execute any
 undertaking
 with a defined
 scope
 (backlog) and
 a defined start
 and end
- "Doers"

Product Owner

- Represents
 the customer;
 Liaison
 between
 development
 team and
 stakeholders
- Coordinates sprint planning and test planning
- "Project manager"

Scrum Master

- Accountable for removing impediments for the team to deliver product goals and deliverable
- "Agile coach"

ANNUAL MEETING

Modeling Agile Methodology

Scenario:

You are a Manager of Pharmacy Operations at a community hospital. Your Director of Pharmacy comes to you to ask for your help in implementing a Humira biosimilar at your site that will go live within one month (4 weeks). You can use your two pharmacy residents, one technician lead, and one pharmacy practice coordinator of central pharmacy operations, and your informatics team lead to assist you. This includes the following tasks:

- Electronic Health Record build
- Education (provider, patient, and pharmacy staff)
- Inventory management process (ordering, storing, etc.)
- Pharmacy operations management (confirming order, compounding, etc.)

Ask:

- How many sprints would you have?
- Who's roles would be what?
- How would you prioritize your sprints and time?
- What other stakeholders would you want involved (if any)?



Example - Scrum Framework

Product Manager

- Pharmacy Manager
- Goal: Responsible for ensuring Humira biosimilar is launched on time in 1 month

Developers

- Pharmacy
 Residents;
 Informatics team;
 and Pharmacy
 Technician Lead
- Goal: Complete informatics build, operationalize inventory management and operations SOP; education sheet development

Product Owner

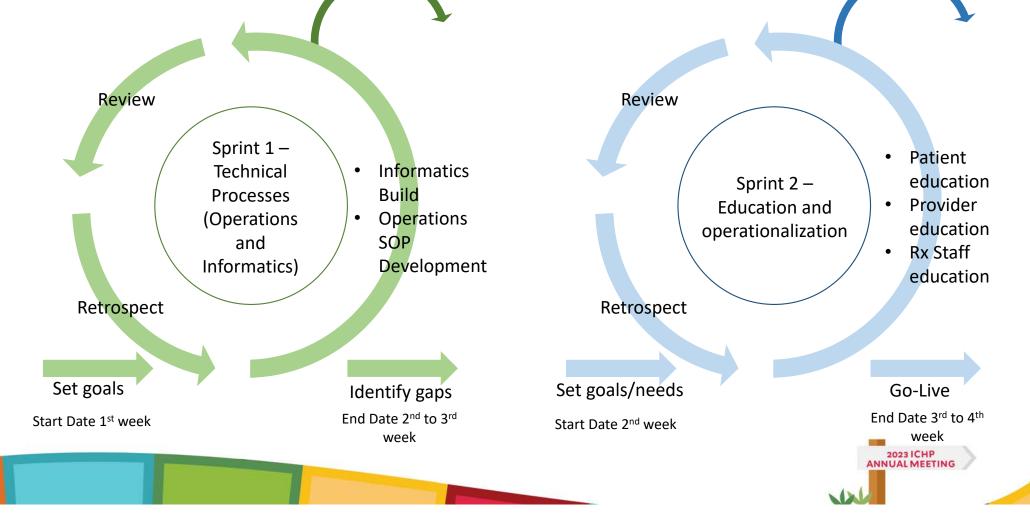
- Pharmacy Manager
- Goal: Updating the Director of Pharmacy; ensuring all operational, informatics, and education needs met

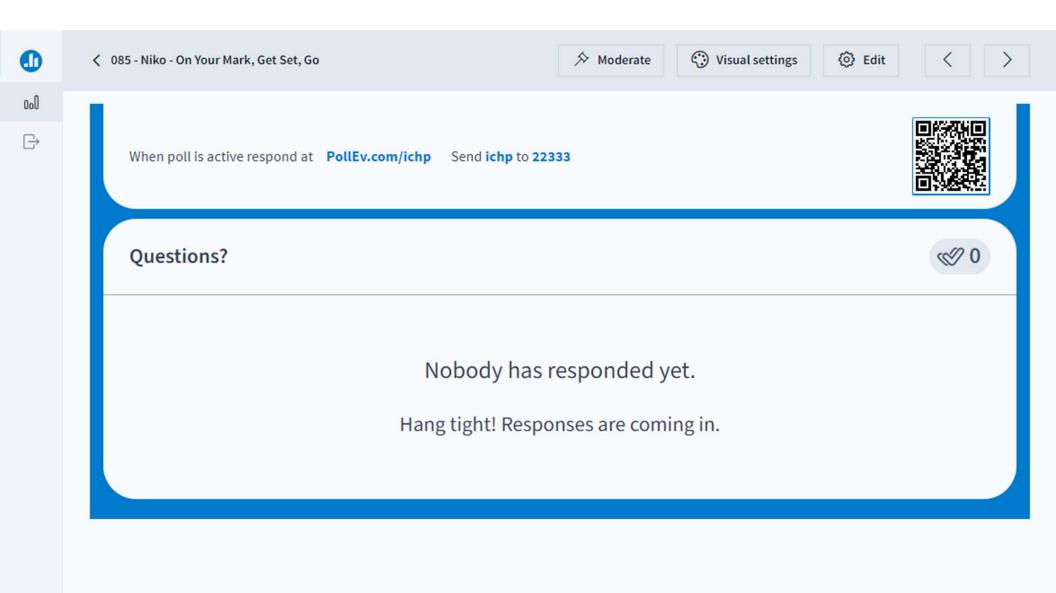
Scrum Master

- Pharmacy Practice Coordinator
- Goal: Responsible for ensuring sprints run smoothly, ontime, and coordinates needs of team



Example – Sprint Modeling





Thank you

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